

TRUST SECURITY PRIVACY

PROOF Trust and Security Overview

The concise public position on data, security, privacy and governed AI.

PUBLIC WEBSITE DOCUMENT

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The current signed agreement controls where it differs from this document.

Trust is part of the product architecture.

PROOF is a revenue decision platform. It keeps evidence, judgement and authority visibly separate while helping revenue teams decide what to do next, understand risk and forecast what the evidence supports.

The operating principle

The complexity stays underneath. Your team gets the answer, the reason and the next action.

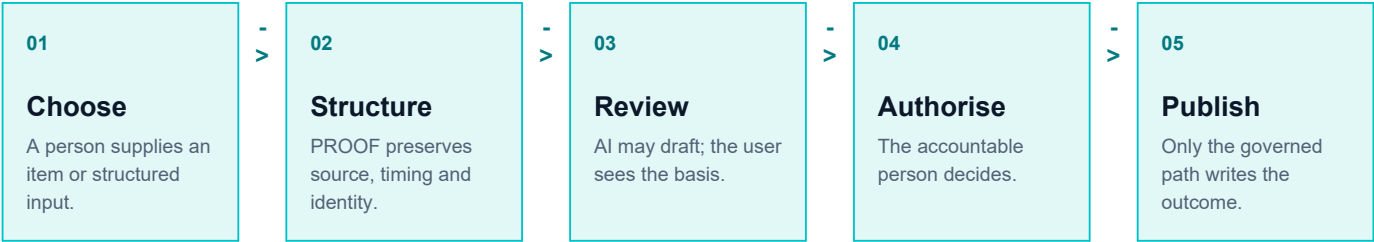
Deliberate capture No passive mailbox or calendar access, call recording or background listening in the current product.	Human confirmation AI may prepare and propose. A human action or a buyer's own reply creates the record.
Attributable evidence Material claims retain who said them, when and on what source.	Visible uncertainty Missing, restricted, unavailable and disputed information stays visible.

Scope of this overview

This is the concise public document linked from the Trust page. Detailed positions are maintained in the separate documents in the PROOF Trust Suite.

The customer controls what enters and what leaves.

PROOF sits above the CRM as the evidence and decision layer. The CRM remains the system of record. Consequential writes follow an authorised path and retain the evidence behind the change.



Tenant isolation PostgreSQL row-level security separates organisations at the database layer.	Least privilege Machine roles receive only the grants needed for their task.
Managed encryption Transport uses TLS and stored production data is encrypted through managed platform controls.	Controlled change Schema and production changes are versioned and verified before acceptance.

Where data lives and who supports the service.

The system of record is hosted on AWS in Ireland, with backups retained in-region. Deployment-specific processing and transfer details are supplied per engagement.

Provider	Purpose	Public position
Supabase on AWS	Database, authentication and storage	AWS - Ireland
Vercel	Application hosting and delivery	EU-configured; deployment details supplied with DPA materials
OpenAI	Governed drafting, narration, retrieval and transcription	Approved route and transfer position disclosed per engagement
Transactional email	System notifications	Names and email addresses only; provider details supplied per engagement

Independent assurance

PROOF does not yet hold SOC 2 or ISO 27001 certification. Certification remains on the roadmap. A signed DPA is standard with every subscription; TOMs, the sub-processor register and security questionnaires are supplied per engagement.

Contacts

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